



IDAHO DEPARTMENT OF
HEALTH & WELFARE

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April 27, 2009

Michael Day
Independent Living Services Five Mile
P.O. Box 6395
Boise, ID 83711

Provider #13G006

Dear Mr. Day:

On **April 22, 2009**, a complaint survey was conducted at Independent Living Services Five Mile. The complaint allegations, findings, and conclusions are as follows:

Complaint #ID00004094

Allegation: Individuals have injuries of a suspicious nature.

Findings: An unannounced onsite complaint investigation was conducted from 4/21/09 to 4/22/09. During that time observation, record review, and staff and guardian interviews were conducted with the following results:

During the entrance conference with the Administrator and the Program Director, investigations and incident reports were requested. The Administrator stated there were no new investigations or incident reports since the recertification survey which was completed on 4/9/09.

An observation was conducted at the facility on 4/21/09 from 3:07 - 5:00 p.m. During that time, one (1) of 12 individuals was noted to engage in self injurious behavior. That individual was noted to be wearing a helmet. The individual stepped off the school bus and hit the helmet 2 times as he was walking down the sidewalk to the facility. When asked, present staff stated the individual engaged in self injurious behavior (SIB) and wore the helmet due to head banging behavior.

All 12 individuals who resided at the facility were noted to be clean and well dressed.

During the above noted observation, family members of two (2) individuals were noted to be present. Two (2) family members of one individual stated they were asked to come to the facility due to the individual having injuries to his face, neck, and buttocks. One family member for the second individual arrived to take the individual on a family outing.

The two family members of the one individual with injuries to his face, neck, and buttocks proceeded to the individual's bedroom with the Program Director, Home Supervisor, and the survey team. After requesting permission and with the bedroom door closed, the injuries were observed on the individual's body. The individual had a linear pink mark (approximately one inch long) below his left eye, two horizontal red marks (approximately one and a half inches long) on the back of his neck, and four linear red marks (approximately seven inches long) on his right buttocks. The marks on the individual's buttocks appeared to be similar to rub marks. No broken skin was noted.

Both family members of the individual stated the marks were most likely due to the individual's severe tantrum behavior and appeared to be self inflicted. One family member, who was the individual's legal guardian, stated the individual routinely scratched himself. The legal guardian stated the individual also bit himself and banged his head. The legal guardian stated the individual received routine Depakote (an anti-seizure medication) for his seizure disorder and bruised extremely easy.

Six direct care staff were on shift during the above noted observation. When asked, all staff reported no abuse to individuals was witnessed.

The Program Director stated the individual was incontinent of bowel the previous evening and may have scratched himself. The Home Supervisor stated she initiated an investigation as the injuries were of an unknown origin. During the observation, graveyard staff called the facility and reported that the individual was incontinent of bowel the previous night and the staff had used towelettes to clean the individual. The staff reported the towelettes were not very moist and he had to rub a little harder than usual as the matter was dried on the individual.

During the above noted observation, the Assistant Supervisor of the facility was asked about individuals' engaging in SIB. The Assistant Supervisor stated four (4) of the 12 individuals who resided in the facility engaged in SIB. Those four individuals' records were reviewed and contained plans to address the maladaptive behavior and incontinent issues.

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Conclusion: Unsubstantiated. Lack of sufficient evidence.

As this complaint was unsubstantiated, no response is necessary. Thank you for the courtesies and assistance extended to us during our visit.

Sincerely,



MONICA WILLIAMS
Health Facility Surveyor
Non-Long Term Care



NICOLE WISENOR
Co-Supervisor
Non-Long Term Care

MW/mlw